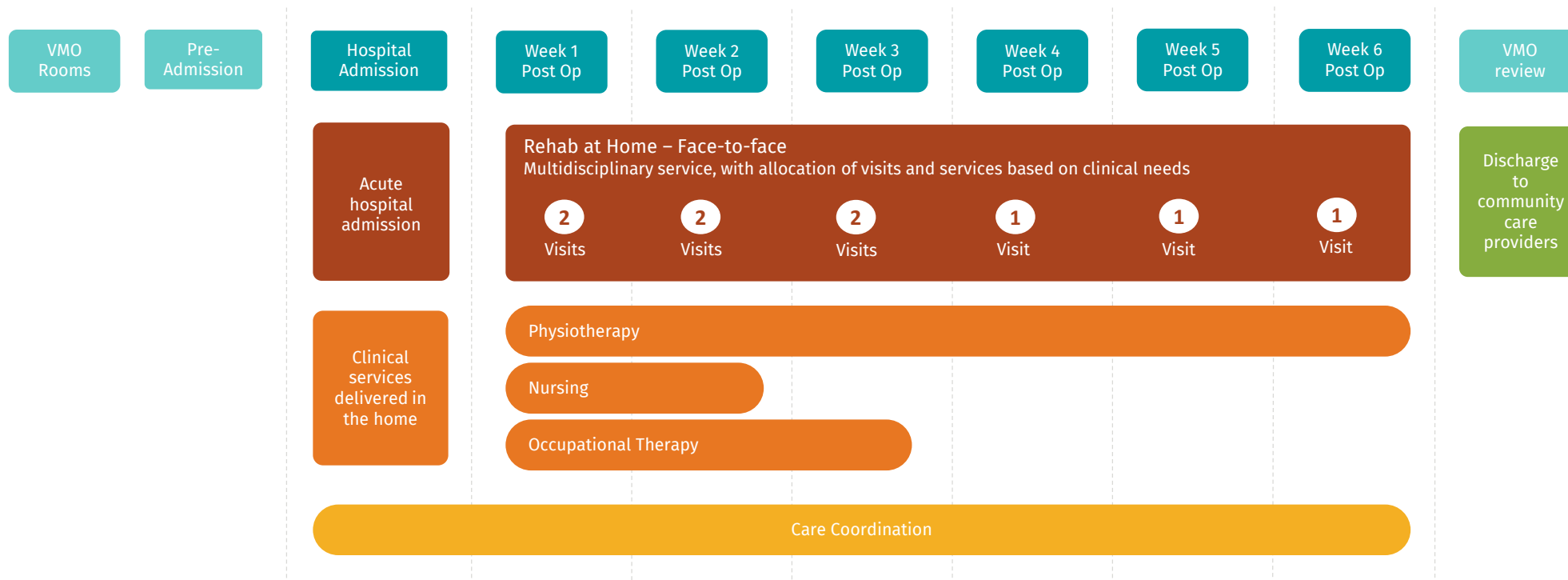


Joint Replacement – non-admitted



Outcome measures

- HOOS/KOOS: measures three domains including pain, function and quality of life for knee and hip
- Temporospatial measures: 6 or 10 metre walk test. Clinicians will track walking speed and step length.
- Joint active range of motion: Hip – flexion, abduction and extension. Knee – flexion and extension.



Quality KPIs

- Patient NPS target > 90 and Overall Rating > 85%
- Time to accept referral: within 3 business hours
- Time to contact and book first appointment: Prior to patient being discharged home
- Time to first appointment: Within 1 business day of discharge home from acute hospital
- A minimum of 2 care coordinator outbound calls once commencing RITH program (for those eligible)

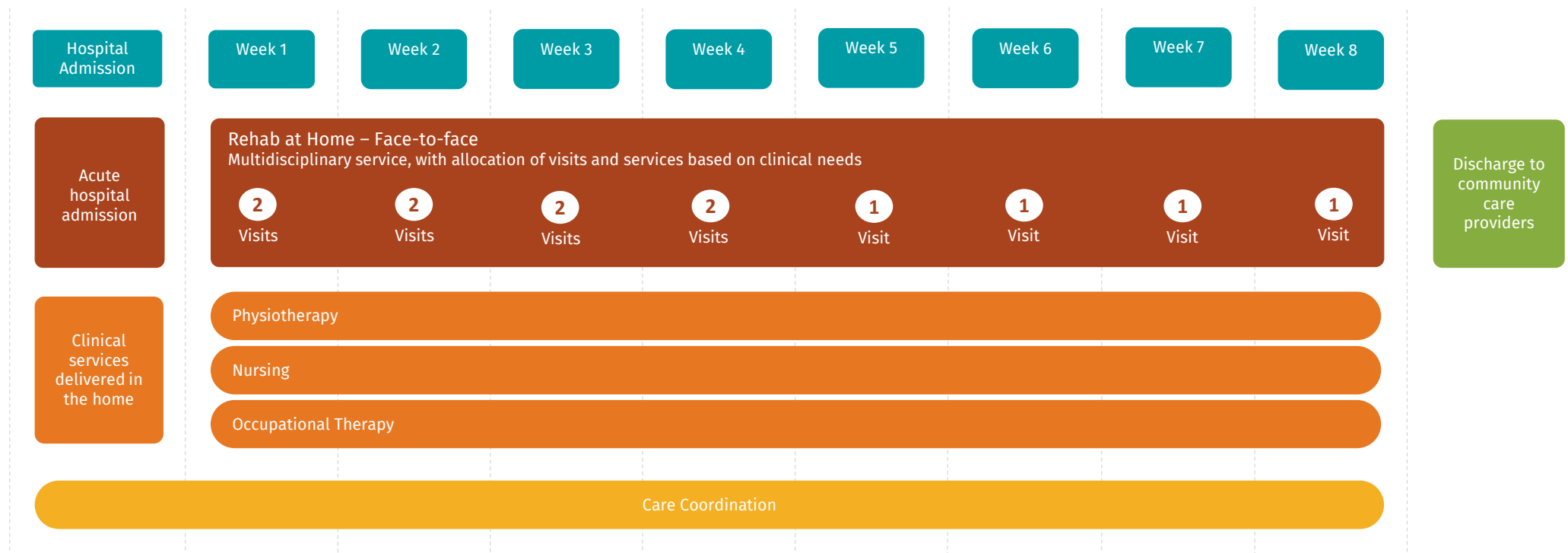


Eligible funds

- Medibank
- ahm
- BUPA



Worker's Compensation



Outcome measures

- L.A.C.E and OREBRO collected and reported
- LEFI/UEFI
- Timed up and go
- Additional outcome measures as clinically indicated



Quality KPIs

- Patient NPS target > 85 and Overall Rating > 85%
- Time to accept referral: within 3 business hours
- Time to contact and book first appointment: Prior to patient being discharged home
- Time to first appointment: Within 1 business day of discharge home from acute hospital
- A minimum of 2 care coordinator outbound calls once commencing RITH program (for those eligible)



Eligible funds

- WorkSafe VIC

