

# Updated Survey Definitions

Healthscope	Refers to the Healthscope business overall
My organisation	My organisation refers to all parts of Healthscope, including Independent Services and ACHA
Workplace	Refers to the place that you attend to do your job (Hospital/Corporate Office/Group Home (check)
Department/work area	Refers to the team/department, ward or work area, Group Home in which you work
Senior Leadership	Refers to the management group with overall responsibility for your facility (e.g. Executive Leadership Team (for Corporate), Executive Team (Hospital/Independence), includes GM, DON, Commercial, Finance Manager)
Manager	Refers to the person you report to directly, regardless of his or her title
Colleagues/staff members	Refers to the people you interact with day to day
Patients/customers/partners	Refers to patients and all external (e.g. doctors,) and internal customers (e.g. Hospitals, Clients, Patient Services and Support Functions)
Healthscope Values	Service Excellence, Team Work and Integrity, Accountability, Responsibility

